



MONTHLY SERVICE PLAN
PRICE LIST

PC MANAGEMENT

	BASIC	ADVANCED	PREMIUM
MONTHLY SERVICE RATE PER PC/ DESKTOP/LAPTOP	\$45	\$55	\$65
Phone/Remote Support	●	●	●
Backup Monitoring	●	●	●
Patch/software updates	●	●	●
Anti-virus Management	●	●	●
User Management	●	●	●
Printer Management	●	●	●
Security Administration	●	●	●
Online Case Management		●	●
Emergency After Hours Support <i>(7PM – 7AM M-F, Sat/Sun)</i>			●
Procurement/Warranty Liaison			●
Online Customer Portal			●
On Site Support	\$70	\$65	\$55

SERVER MANAGEMENT

	BASIC	ADVANCED	PREMIUM
MONTHLY SERVICE RATE PER SERVER	\$250	\$300	\$350
Phone/Remote Support	●	●	●
Server Backup & Monitoring	●	●	●
Server Patch/software updates	●	●	●
Anti-virus Management	●	●	●
User Management	●	●	●
File Sharing Permission Administration	●	●	●
Drive Space Monitoring	●	●	●
Security Administration	●	●	●
Online Case Management		●	●
Remote Web Workplace Support		●	●
Virtual Desktop Management			●
Emergency After Hours Support <i>(7PM – 7AM M-F, Sat/Sun)</i>			●
Procurement/Warranty Liaison			●
Monthly Tune-up and Maintenance			●
Online Customer Portal			●
On Site Support <i>(for specific projects and server recovery, or support issues which must be addressed onsite)</i>	\$70	\$65	\$55

NETWORK MANAGEMENT

	NETWORK SERVICE PLAN
MONTHLY SERVICE RATE PER COMPANY	\$350
ISP Management	●
Internal Office LAN	●
Router Management	●
Firewall Management	●
Remote Access Management	●
Emergency After Hours Support <i>(7PM – 7AM M-F, Sat/Sun)</i>	●
Procurement/Warranty Liaison	●

PersonalCTO™ Services

PersonalCTO™ is a strategic technology advisory service that gives your business the competitive edge in the implementation and deployment of advanced technology. This service provides you with access to chief technology officer talent to help you effectively develop your long term technology strategy. The service includes:

- Annual Technology Plans
- Technology Gap Analysis (scalability, “where you are”, where you want to be”)
- Technology Roadmap
- IT Standard Operating Procedures
- Technology Research & Analysis
- Technology Planning & Budgeting
- Technology Assessment (analyze new technologies for suitability at SBS)
- Other services as required

PersonalCTO™ services are priced as follows:

PersonalCTO™	Cost
Weekly	\$1,000
Monthly	\$5,000
Quarterly	\$10,000
Annually	\$100,000