



# Microsoft® Online Services

## **Mobility Solutions Description**

Microsoft® Exchange Online Standard

Microsoft SharePoint® Online Standard

**Published: April 2009**

For the latest information, please see <http://www.microsoft.com/online>.

This document contains sensitive confidential and proprietary information and intellectual property of Microsoft. Review, use, and reproduction is only permitted by you solely as necessary for the purposes for which it was given to you, and solely subject to the terms of your non-disclosure agreement with Microsoft. No further distribution to third parties is permitted.

The information contained in this document represents the current view of Microsoft Corporation on the issues discussed as of the date of publication and is subject to change at any time without notice to you. This document and its contents are provided AS IS without warranty of any kind, and should not be interpreted as an offer or commitment on the part of Microsoft, and Microsoft cannot guarantee the accuracy of any information presented. MICROSOFT MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT.

The descriptions of other companies' products in this document, if any, are provided only as a convenience to you. Any such references should not be considered an endorsement or support by Microsoft. Microsoft cannot guarantee their accuracy, and the products may change over time. Also, the descriptions are intended as brief highlights to aid understanding, rather than as thorough coverage. For authoritative descriptions of these products, please consult their respective manufacturers.

All trademarks are the property of their respective companies.

©2009 Microsoft Corporation. All rights reserved.

Microsoft, ActiveSync, Internet Explorer, Outlook, SharePoint, Windows and Windows Mobile are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

The names of actual companies and products mentioned herein may be the trademarks of their respective owners.

# Contents

<b>Introduction .....</b>	<b>4</b>
About Microsoft Exchange Online .....	4
About Microsoft SharePoint Online .....	4
<b>Feature Summary .....</b>	<b>5</b>
<b>Cost Summary .....</b>	<b>6</b>
<b>Windows Mobile Devices .....</b>	<b>7</b>
Get Messaging Capabilities Anywhere .....	7
Windows Mobile 6.1 Enhancements .....	7
Facilitate Effective Collaboration .....	8
Special Offers .....	9
<b>Exchange ActiveSync-enabled Devices .....</b>	<b>10</b>
<b>RIM BlackBerry Devices .....</b>	<b>11</b>
BlackBerry Internet Service (BIS) .....	11
Microsoft Online Hosted BlackBerry Service .....	11
Service Delivery Model .....	11
Service Features .....	12
Service Settings .....	12
Service Pricing and Conditions .....	13
Partner Solutions for BlackBerry Devices .....	14
NotifySync .....	14
AstraSync .....	14
<b>More Information .....</b>	<b>15</b>

# INTRODUCTION

Microsoft® Online Services offers flexible, Internet-based e-mail, Web conferencing, instant messaging, document collaboration and workflow services. Available as separate services or in an integrated suite, these services are designed for rapid service adoption by an organization and carry a service level agreement that guarantees 99.9% uptime.

Microsoft Online Services users can access these business-class services from a on the PC, Web browser, and a variety mobile phones and devices. This document focuses on the mobility solutions available for two Microsoft Online offerings—Microsoft® Exchange Online Standard and Microsoft® SharePoint® Online Standard.

## About Microsoft Exchange Online

Microsoft® Exchange Online is a hosted enterprise messaging solution based on Microsoft Exchange Server 2007. The Exchange Online service includes advanced e-mail features as well as calendaring, contact, and task management capabilities. Exchange Online also provides built-in spam control and virus scanning to reduce common security risks that are associated with e-mail files.

Exchange Online includes a standardized Web-based administrative console that makes it easy to manage and set up services for users.

Exchange Online includes support for mobile devices—in particular devices that use the Microsoft Exchange ActiveSync® protocol. Exchange ActiveSync provides synchronization of mailbox data between Exchange Online and mobile devices.

## About Microsoft SharePoint Online

Microsoft® SharePoint® Online is a collection of Web-based tools and technologies that help your organization store, share, and manage digital information within your company. Built on Microsoft Office SharePoint Server 2007, this hosted service is ideal for storing project documents in a central location and sharing them with others. By using SharePoint lists, libraries, and Web Parts, team members can work more efficiently and productively

Key features include:

- Shared document and meeting workspaces
- Content management features for documents and Web content
- Document libraries with version control
- Seamless integration with Microsoft Office 2007 and Office SharePoint Designer
- Standard templates including wikis, blogs, and surveys
- E-mail alerts when documents or other items have been changed or added to a site
- RSS feeds for SharePoint libraries and lists

SharePoint Online sites can render on many devices (including Web-enabled mobile phones) using a simplified text-only format.

Like Exchange Online, SharePoint Online includes a standardized Web-based administrative console that enables your IT administrator to easily manage and set up services for users.

## FEATURE SUMMARY

Three types of mobile devices are supported by Exchange Online Standard and SharePoint Online Standard.

- Windows Mobile® 6.0 and later devices
- Exchange ActiveSync® devices
- Research in Motion (RIM) BlackBerry devices

The following table summarizes the features available for each type of device

Mobile Device Solutions Feature Summary

Device Type	Exchange Online	SharePoint Online	Licensing Details	Special Offers
<b>Windows Mobile</b>	<ul style="list-style-type: none"> <li>• Push e-mail, calendar, contacts with global address list (GAL) integration, tasks</li> <li>• Password reset and device wipe</li> </ul>	<ul style="list-style-type: none"> <li>• Access SharePoint Online sites securely</li> <li>• View and act on SharePoint Online content</li> <li>• Requires third-party browser</li> </ul>	<ul style="list-style-type: none"> <li>• Available at no additional fee</li> <li>• Not available with Deskless Worker license</li> </ul>	<ul style="list-style-type: none"> <li>• Try: Free Palm Treo trial</li> <li>• Buy: Palm Treo "Buy 9 get 1 free"</li> <li>• Subscribe: Enterprise Mobile</li> </ul>
<b>Exchange ActiveSync*</b>	<ul style="list-style-type: none"> <li>• Push e-mail, calendar, contacts with GAL integration, tasks</li> <li>• Password reset and device wipe</li> </ul>	<ul style="list-style-type: none"> <li>• Access SharePoint Online sites securely</li> <li>• View and act on SharePoint Online content</li> <li>• Consult individual device description for browser capabilities</li> </ul>	<ul style="list-style-type: none"> <li>• Available at no additional fee</li> <li>• Not available with Deskless Worker license</li> </ul>	
<b>RIM BlackBerry</b>	<ul style="list-style-type: none"> <li>• Push e-mail, calendar, contacts with global address list (GAL) integration, tasks</li> <li>• Password reset and device wipe</li> </ul> <p>See <a href="#">RIM BlackBerry Devices</a> for complete details.</p>	<ul style="list-style-type: none"> <li>• Access SharePoint Online sites securely</li> <li>• View and act on SharePoint Online content</li> <li>• Access via BlackBerry browser</li> </ul>	<p>Three Solution Options:</p> <ol style="list-style-type: none"> <li>1. BlackBerry Internet Service (BIS)</li> <li>2. Microsoft Hosted BlackBerry Service</li> <li>3. Partner Blackberry client solutions</li> </ol> <ul style="list-style-type: none"> <li>• Not available with Deskless Worker license</li> <li>• Require additional services fees (except BIS)</li> </ul>	<ul style="list-style-type: none"> <li>• Try: Free NotifySync trial</li> <li>• Buy: 10 percent off NotifySync partner offer</li> </ul>

**NOTE:** For all solution options, it is the customer's responsibility to procure, deploy, manage, and support mobile client software and compatible devices, and manage relationships with wireless carriers. Microsoft Online Services does not provide end-user device support.

- Tested with Nokia E and N series devices and iPhone as representative of Exchange ActiveSync licensee implementations; support for other devices to be verified by customer.

## COST SUMMARY

Cost is one of the key aspects many customers evaluate when moving to an online service. The table below provides estimated costs for mobility solutions. Costs are based on current, representative public pricing of the component costs of the total solution and are subject to changes from their respective service and applications owners.

Mobile Device Solutions Cost Estimates

Costs	Windows Mobile Devices	Exchange ActiveSync Devices	BlackBerry Devices		
			BlackBerry Internet Service (BIS)	Partner Solution (NotifySync)	Microsoft Online Hosted Blackberry Service
<b>Microsoft Service</b>	None	none	none	none	\$5/user/month plus \$50/user setup fee
<b>Application License</b> (sold by application provider)	None	none	none	Based on volumes, about \$4/user /month	Based on volumes, about \$2-\$9/user/month over three years (server and client licenses and support agreement)
<b>Mobile Data Connectivity</b> (sold by mobile operator)	\$30 per user per month (requires mobile data plan)	\$30 per user per month (requires mobile data plan)	\$30 per user per month (requires BIS data plan)	\$30 per user per month (requires BIS data plan)	\$45 per user per month (requires BES data plan)
<b>Total Estimated Cost</b>	\$30 per user per month	\$30 per user per month	\$30 per user per month	\$34 per user per month	\$53-\$60 per user per month

**NOTE:** For all solution options, it is the customer's responsibility to procure, deploy, manage, and support mobile client software and compatible devices, and manage relationships with wireless carriers. Microsoft Online Services does not provide end-user device support.

## WINDOWS MOBILE DEVICES

Windows Mobile® is the mobile operating system that is available in phones and mobile devices from top manufacturers around the world. Windows Mobile devices help deliver the most advanced mobile capabilities while maximizing technology investments and improving both mobile worker and IT productivity

To use Exchange Online and SharePoint Online with a Windows Mobile-based device, the device must have Windows Mobile 6.0 or Windows Mobile 6.1 installed.

### Get Messaging Capabilities Anywhere

Windows Mobile and Microsoft Online Services give your business anywhere access to the powerful productivity capabilities of Microsoft Exchange Server 2007, the messaging system that drives Exchange Online. You can provide your employees with mobile access to e-mail, calendars, tasks, and contacts—all while helping to protect against malware and spam. A powerful yet simple remote Web-based console helps you securely administer Exchange Online to deliver simplified, seamless access to communications to and from Windows Mobile phones and devices.

Windows Mobile 6.0 or Windows Mobile® 6.1 devices have built-in compatibility with Exchange ActiveSync. This data synchronization program allows Exchange Online users can take advantage of these features Windows Mobile features:

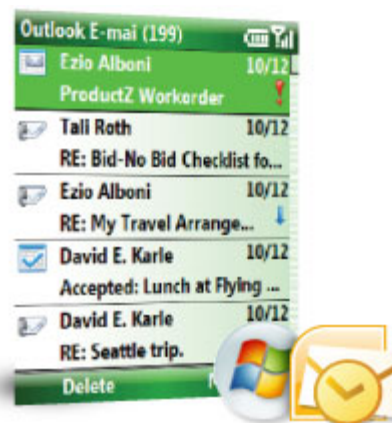
- **Direct Push:** Microsoft Office Outlook® e-mail, calendar, tasks, and contacts are delivered without delay to mobile devices via Microsoft Exchange Online.
- **Remote device wipe:** If a mobile device is lost, stolen, or otherwise compromised, users can log on to their mailboxes through Outlook Web Access (OWA) and remotely erase all information from the device.

### Windows Mobile 6.1 Enhancements

Windows Mobile 6.1—the latest version of Windows Mobile software—includes a new Home screen interface, security improvements, better Internet browsing, instant messaging-like texting, simpler e-mail and Bluetooth setup, a new Getting Started Center, easier Wi-Fi connection, and more personal choice. With Windows Mobile, you get the data access, productivity tools, and messaging flexibility you rely on.

Sending and viewing e-mail is simpler with Windows Mobile 6.1. Set up all of the e-mail accounts you already use on your PC with the Windows Mobile setup wizard—it does all the hard work for you. E-mail messages look like they do on your PC—they're easy to read, no panning or zooming necessary. With Microsoft Office Outlook Mobile, you can enjoy all the features you already know and use on your desktop for creating, sending, and managing e-mail.

A broader list of Windows Mobile messaging features are described in the following table.



## Windows Mobile Messaging Features

Key Business E-mail Features	
Feature	Description
<b>Attachments</b>	Provides the capability to view large attached files and images.
<b>Follow-up flags</b>	Users can set out-of-office messages or flag messages directly from the mobile device.
<b>Text messages</b>	Users can send text messages by using short message service (SMS) and multimedia messaging service (MMS).
<b>Threaded text messages</b>	Messages are threaded together into single conversation, similar to instant messaging.
<b>Microsoft Office files</b>	Users can view, edit, or access Microsoft Office files and use links to documents that are stored on a server or attached to an e-mail message.
<b>Over-the-air search</b>	Users can search for information by querying the local device and the user's entire mailbox on the server.
<b>Pictures and videos</b>	User can share pictures and videos on the spot.
<b>HTML mail support</b>	Allows users to read HTML e-mails.
Key Security Features	
<b>User enforced device lock</b>	Users have the option of setting up PIN Lock for their device.
<b>Administrator device wipe</b>	Over-the-air wireless IT policies and commands to lock down a device or wipe data from a lost or stolen devices help users protect sensitive information.
<b>Self-service device wipe</b>	Over-the-air wireless IT policies and commands to lock down a device or wipe data from a lost or stolen devices help users protect sensitive information.
<b>Encryption and cryptographic services</b>	Users can encrypt data stored on external storage cards.
<b>Administrator pin recovery</b>	Administrator can reset PIN via call to support desk.
<b>Self-service Pin Recovery</b>	User can reset PIN via Outlook Web Access.
<b>Data transfer security</b>	Security used to transfer data from the phone to the Exchange Server

The user subscription license for Exchange Online Standard includes access to Exchange Online data with an Exchange ActiveSync device at no additional charge. Access is not available for users subscribed under the Deskless Worker license.

## Facilitate Effective Collaboration

Using Microsoft SharePoint® Online, mobile employees can efficiently collaborate with team members via on the go access to find organizational resources, search an intranet site, manage content and workflow, and leverage business insight to make better-informed decisions. Windows Mobile devices require a third party browser to access Sharepoint Online. For more information, see your Microsoft Online Services representative or partner.

## Special Offers

### Try Windows Mobile for Free

Microsoft Exchange Online and Business Productivity Online Standard Suite customers can **try a Palm Treo Pro device for free** through a special device loan program.

Visit <https://www.viennachannels.com/bpos> to sign up for the free trial device from Palm.

### Buy Windows Mobile Smartphones and Get One Free

Get a **free Palm Treo™ Pro smartphone** with Windows Mobile® 6.1 when you acquire 25 Microsoft® Exchange Online Standard or Business Productivity Online Standard Suite licenses and nine Treo Pro smartphones. See the redemption form for full details.

*How to purchase.*

- **Sprint customers**

Purchase directly from Sprint. Contact your regular Sprint representative, or contact your Microsoft Online representative or partner for a Sprint representative introduction

- **AT&T and T-Mobile customers**

Purchase from a retailer of your choice such as Amazon, Palm, or CDW.

- **Verizon Wireless customers**

Stay tuned!



*How to get your free smartphone*

Contact your Microsoft Online representative or partner to get your redemption form with full details, or download the from [www.microsoft.com/online](http://www.microsoft.com/online).

### Buy your devices as a subscription service

Enterprise Mobile has **special pricing on a subscription offer** on the Palm Treo Pro! Your choice of a 12-, 24- or 36-month subscription term with optional device setup and management packages are ideal for businesses serious about going mobile.

*How to get it*

Contact your Microsoft Online representative or partner for more information, or contact [Enterprise Mobile](#) directly.

### Learn More

- Learn more about how Windows Mobile plus Microsoft Online Services are better together at [www.microsoft.com/online](http://www.microsoft.com/online).
- Learn more about Windows Mobile devices at <http://www.microsoft.com/windowsmobile>.

## EXCHANGE ACTIVESYNC-ENABLED DEVICES

Exchange ActiveSync provides synchronization of mailbox data between Exchange Online and mobile devices and has been licensed by many device manufacturers. Mobile devices that are enabled for Exchange ActiveSync allow users to access their e-mail, calendar, contacts, and tasks anytime and anywhere. To enhance security, authentication from mobile devices to Exchange Online is conducted over an SSL connection using a password and user name.

Microsoft Online Services has tested the following leading Exchange ActiveSync devices as representative; they are compatible with Microsoft Exchange Online. Other Exchange ActiveSync devices may be compatible as well, but require customer or device manufacturer testing.

- **Nokia E series and N series:** Nokia Mail for Exchange must be installed.
- **Apple iPhone 2.0:** Safari Mobile browser is required.

The user subscription license for Exchange Online Standard includes access to Exchange Online data with an Exchange ActiveSync device at no additional charge. Access is not available for users subscribed under the Deskless Worker license.

For Sharepoint Online, these devices can simply use the browser indicated to access SharePoint Online sites. Other Exchange ActiveSync-enabled devices may also include browsers which can access SharePoint Online sites but require customer or device manufacturer testing.

For more information on your Exchange ActiveSync device's capabilities, see product information provided by the device manufacturer.

## RIM BLACKBERRY DEVICES

Microsoft Online Services provides three paths for Research in Motion (RIM) BlackBerry device users to access Exchange Online and SharePoint Online.

- BlackBerry Internet Service (BIS)
- Microsoft Online Serves hosted BlackBerry service
- Partner solutions for BlackBerry devices

The following sections detail these offerings for Exchange Online. For Sharepoint Online, BlackBerry users can simply use the browser on their BlackBerry device to access SharePoint Online sites.

### BlackBerry Internet Service (BIS)

BlackBerry Internet Service (BIS) is available through mobile operators around the globe and enables push e-mail to your BlackBerry device at no additional cost beyond the BIS connection from your mobile operator. Other Exchange Online information – such as Contacts and Calendar – are not pushed to the device through BIS. You can update this type of information on your device using a wired connection.

To set up BIS to use with Exchange Online, your mobile operator, will request your Outlook Web Access (OWA) address, which is determined by the storage location of your Microsoft Online Services data. The storage location is generally the one closest to your company headquarters. The following table provides URLs for storage locations.

Exchange Online Addresses for BIS Setup

Location	Address
Asia Pacific (APAC)	<a href="https://mail.apac.microsoftonline.com">https://mail.apac.microsoftonline.com</a>
Europe, the Middle East, and Africa (EMEA)	<a href="https://mail.emea.microsoftonline.com">https://mail.emea.microsoftonline.com</a>
North America	<a href="https://mail.microsoftonline.com">https://mail.microsoftonline.com</a>

For information on BIS capabilities and fees, please see your mobile operator.

### Microsoft Online Hosted BlackBerry Service

For customers who already have or prefer to purchase their own BlackBerry client and server licenses, Microsoft Online offers a Hosted BlackBerry service.

#### ***Service Delivery Model***

With the Hosted BlackBerry service, customers bring the BES licenses they have already purchased to Microsoft to provide hosting and operational support within the Microsoft Online Services data centers. The customer has the following responsibilities:

- Provide Microsoft with RIM BES Server Routing Protocol (SRP) Identifier, BES license, and client access licenses (CALs) to enable deployment of BlackBerry services in Microsoft Online Services data centers.
- Include Microsoft its existing RIM support agreement of level TX2 or higher as a “named caller” to enable Microsoft to contact RIM on the customers’ behalf for support services.

Microsoft has the following responsibilities:

- Host and operate Blackberry Enterprise Server (BES) in the Microsoft Online Services data center(s)
- Provide technical support to customer’s IT administrator(s), including interfacing with RIM on troubleshooting as needed using customer’s existing RIM support agreement

This delivery model may evolve with customer needs and Microsoft capabilities.

## Service Features

The Hosted BlackBerry service features encompass the most commonly requested BlackBerry capabilities for Microsoft Online Services customers.

- Email and Personal Information Management (PIM):
  - E-mail
  - Calendar
  - Contacts with GAL integration. Contact integration supports lookup across multiple domains for users in a single Microsoft Online account.
  - Tasks
- Device management
  - Device wipe
  - Password reset
- BlackBerry handsets supported
  - Blackberry operating system version 4.2 or later
  - Future Blackberry operating system versions are supported shortly after release by major carriers
- Blackberry Enterprise Server (BES) supported
  - BES 4.1.6
  - All BES upgrades done at Microsoft's discretion and standardized across customers

## Service Settings

As with other Microsoft Online Services, Hosted BlackBerry is a standardized service and is not customized per customer. All service policies and settings are as listed in the Policy Reference Guide at [http://na.blackberry.com/eng/deliverables/3801/Policy\\_Reference\\_Guide.pdf](http://na.blackberry.com/eng/deliverables/3801/Policy_Reference_Guide.pdf) with the exception of the choice of password and no-password policies. Settings for these policies are detailed here:

- **No password required policy.** Default policy that is applied unless a customer specifically requests the password protected policy.
  - Device-Only Items: Password Required = False
  - Global Items: Allow Browser = False
  - PIM Sync Policy Group: Disable PIN Messages Wireless Sync = True
  - PIM Sync Policy Group: Disable SMS Messages Wireless Sync = True
  - PIM Sync Policy Group: Disable Phone Call Log Wireless Sync = True
  - MDS Integration Service Policy Group: Disable MDS Runtime = True
  - MDS Integration Service Policy Group: Disable Activation With Public BlackBerry MDS Integration Service = True
  - MDS Integration Service Policy Group: Disable User-Initiated Activation with the BlackBerry MDS Integration Service = True
- **Password required policy**
  - Device-Only Items: Password Required = True
  - Device-Only Items: User Can Disable Password = False
  - Global Items: Allow Browser = False
  - Password Policy Group: Set Password Timeout = 15
  - Password Policy Group: Set Maximum Password Attempts = 5
  - PIM Sync Policy Group: Disable PIN Messages Wireless Sync = True
  - PIM Sync Policy Group: Disable SMS Messages Wireless Sync = True
  - PIM Sync Policy Group: Disable Phone Call Log Wireless Sync = True
  - MDS Integration Service Policy Group: Disable MDS Runtime = True
  - MDS Integration Service Policy Group: Disable Activation With Public BlackBerry MDS Integration Service = True

- MDS Integration Service Policy Group: Disable User-Initiated Activation with the BlackBerry MDS Integration Service = True

## ***Service Pricing and Conditions***

The Hosted BlackBerry Service is purchased and billed separately from Exchange Online Standard or the Business Productivity Online Suite Standard through a separate month-to-month auto-renewing agreement. Pricing is \$5.00 (USD) per user per month. There is a \$50 per user one-time setup fee and a minimum of 20 users.

Customers must purchase their BlackBerry server and client licenses and support agreement separately from RIM.

To purchase the Hosted BlackBerry Service, contact your Microsoft representative or Microsoft Online Services partner to request a Hosted BlackBerry service agreement. If you do not have a Microsoft partner or representative, you may request a Hosted BlackBerry service agreement through customer service for Microsoft Online Services. See <http://www.microsoft.com/online/support.msp> for contacts.

## Partner Solutions for BlackBerry Devices

This section describes partner solutions for BlackBerry users subscribed to Exchange Online.

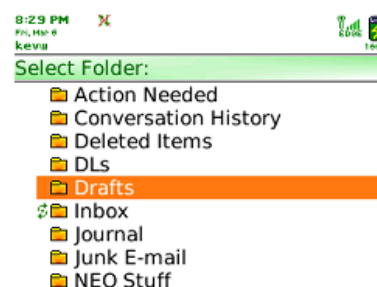
### NotifySync

NotifySync™ from Notify Technology is a client application for BlackBerry smartphones which can synchronize e-mail, calendar, contacts and tasks directly to Exchange Online. NotifySync client can be configured to use a "direct or scheduled push" option when connecting to the user's e-mail platform. The NotifySync client provides support for folder management, global address look up, meeting invitations, and remote wipe.



#### E-mail Features

With NotifySync, users have the ability to compose, reply, forward, or delete their e-mail while mobile. A variety of e-mail attachment formats is supported as well. E-mail folder synchronization, including sent, draft, and trash folders, are all configurable on the BlackBerry. The user can also configure the frequency at which he/she receives messages and the synchronization range, which serves to control the quantity of messages kept on the BlackBerry. Support for accepting or declining meeting invitations is also available, as well as remote access to the organization's Global Address Book. Users can also configure how messages are cleaned up on a daily, weekly, or monthly basis.



NotifySync E-mail Folder

NotifySync e-mail also has these features:

- Folder mirroring allows email folders from your mail account to be synchronized to the device
- Attachment viewing is supported using the BlackBerry native viewers for Microsoft Word, Excel, and PowerPoint
- Emails with attachments can be forwarded

#### Personal Information Management (PIM) Features

NotifySync lets you manage calendar, contacts, and tasks as follows:

- Provides interfaces to the BlackBerry's native calendar, contact and tasks applications
- Synchronize calendar events in a configurable Look-Back/Look-Ahead range
- Supports multiple address books
- Uses remote lookup (Global Address List) to retrieve contact information from the customer's LDAP directory
- Lets you receive and accept/decline meeting invitations

Special Offers and more information:

Try! NotifySync offers a free trial for all customers.

Buy! Microsoft Online Services customers receive 10 percent off regular NotifySync pricing.

For more information on how to get NotifySync, Microsoft Online Services customers can contact your Microsoft sales representative, your Microsoft Online Services partner, or visit [www.notifysync.com](http://www.notifysync.com).

### AstraSync

AstraSync™ for BlackBerry smart phones performs two-way over-the-air synchronization of e-mail, calendar and contact data with Microsoft Exchange Online. For more information see [AstraSync.com](http://AstraSync.com).

## MORE INFORMATION

The following resources will help you learn more about Exchange Online, SharePoint Online, and other Microsoft Online Services:

- [Microsoft Online Services Portal](#): Learn more about online services from Microsoft, sign up for free trials, and purchase services.
- [Microsoft TechNet: Business Productivity Online](#)  
Exchange Online is part of the Business Productivity Online Standard Suite, a group of Microsoft Online Services that include Exchange Online, SharePoint Online, Live Meeting, and Office Communications Online. At this TechNet site you will find detailed information about Exchange Online features and step-by-step instructions about how to set up and configure service features.
- [Microsoft Online Services Blog](#)  
Read the latest posts from service team members and stay up to date on new developments.
- [Security Features in Microsoft Online](#)  
In this white paper, learn how Microsoft concern for security, as defined in the Trustworthy Computing Initiative, has driven key features in the design, deployment, and operation of the Microsoft Online Services environment.
- [Solutions Accelerators for Microsoft Online Services](#)  
Solution Accelerators automate discovery and assess requirements for migration to Microsoft Online Services and provide you with the prescriptive guidance and operations framework to speed up the onboarding and migration process.